



## Our promise

Eurofins Biomnis upholds a conception of specialised pathology that is entirely directed towards excellence and innovation for public health.

In partnership with first-line medical pathology laboratories and hospital-based technical services, Eurofins Biomnis offers its cutting-edge expertise to its customers and health professionals everyday; thus providing optimal patient care.

The pathologists at Eurofins Biomnis contribute, day after day, to improving disease prevention, providing earlier screening techniques, offering more specific and faster diagnostic testing as well as an ever increasing expertise in therapeutic treatments.

## Pathologists' charter

The pathologists' charter summaries their personal and continual commitment to this daily mission for the improved health of their patients:

### Expertise and quality of service

- ✦ The pathologists at Eurofins Biomnis are committed to meeting the expectations set by their customers and prescribing physicians for the benefit of their patients.
- ✦ They demonstrate their availability and reactivity by responding quickly to questions asked by their fellow pathologists or those requesting tests.
- ✦ They are also equally committed to working side-by-side with their customers in order to contribute daily to the continual improvement of the services they provide.

### Expertise and advice

- ✦ Beyond test results, the pathologists at Eurofins Biomnis provide advice to their customers through result interpretation to provide optimal patient care.
- ✦ They regularly inform their fellow pathologists and other health professionals of testing developments within their field of expertise via the writing of scientific resources and through their participation in training sessions or post-graduate teaching.
- ✦ As a point of reference in their respective fields of expertise, they also participate in group projects and think-tank groups in academic societies in order to contribute to the definition and development of recommendations and good practices in medical pathology.

### Expertise and excellence

- ✦ The pathologists at Eurofins Biomnis continually endeavour to raise their level of excellence and ensure that they consistently perfect and hone their medical and scientific understanding as well as their technical skills.



## Pathologists' charter Eurofins Biomnis

- ✧ They are persistently updating their scientific and bibliographic understanding by participating in different seminars and congresses within their field and regularly attend training sessions.
- ✧ These pathologists have their level of expertise recognised by authorising bodies in order to maintain, renew and add to their specific accreditations.
- ✧ They actively contribute to the scientific influence of the laboratory and the diffusion of medical progress within the domain of public health.

### Expertise and innovation

- ✧ The pathologists at Eurofins Biomnis contribute towards defining the medical pathology of tomorrow and actively participate in the development of new tests and innovating solutions for the diagnostic and pharmaceutical industry for public health.
- ✧ As members of multi-disciplinary teams, the pathologists at Eurofins Biomnis perfect and put into practise cutting-edge technological advances in their laboratories in an economically efficient manner.

### Expertise and accreditation

- ✧ The pathologists at Eurofins Biomnis endeavour to provide a quality service that is carried out daily in a reliable and constant way within the scope of the quality procedure of the laboratory.
- ✧ They are guarantors for all medical pathology test accreditations under their umbrella of tests and are bound to respect the quality, hygiene and safety procedures in place within their respective domains.
- ✧ They contribute to the continual maintenance and improvement of the Quality Management System within the laboratory.

### Expertise and deontology

- ✧ The pathologists at Eurofins Biomnis are committed to exercise their profession while respecting the regulations, deontology and recommendations of good professional practices.
- ✧ They are also notably bound by professional secrecy and must respect the strictest of rules of confidentiality.
- ✧ They are committed to providing access to the laboratory services they offer to patients in a fair manner without discrimination.

### Expertise and transparency

- ✧ These pathologists are independent from any financial pressure or consideration for the undertaking of testing and act solely in the patient's interest.
- ✧ As guarantors of the reliability of the results provided, they can refuse the testing of samples that do not meet the pre-determined pre-analytical requirements set for correct testing.
- ✧ In agreement with the prescribing physician and acting in the patient's interest, they can perform additional tests required for the quality, safety and efficiency of the care provided. They can also cancel redundant or unjustified test requests.

### Expertise and economic efficiency

- ✧ Guided by their drive for excellence, the pathologists at Eurofins Biomnis are also guarantors for the economic performance of the laboratory.
- ✧ They monitor the systems in place in order to optimise the costs of performing tests so as to ensure the sustainability of the company. As a result, they can offer the most innovating tests to patients and health professional at the right price.